

Sustainability Intelligence Dashboard – FAQ

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1. What is the Sustainability Intelligence Dashboard?

The amfori Sustainability Intelligence Dashboard is a tool from amfori that provides interactive and visual representation of supply chain sustainability performance information. The Dashboard helps companies tackle the complexity of sustainable supply chain management by illustrating performance with bespoke charts and reports, allowing informed strategic decisions to be made.

2. Who is the Sustainability Intelligence Dashboard for?

The amfori Sustainability Intelligence Dashboard has been developed, and is exclusively accessible, to amfori members who take part in either amfori BSCI or amfori BEPI.

3. To whom is the access to the Sustainability Intelligence Dashboard given?

Access to the Sustainability Intelligence Dashboard has been sent to the contact person indicated in the amfori BSCI platform via an email invitation link. By clicking on it you will be directed to the Dashboard where you can log-in by following the instruction in your screen. If you haven't received an invitation email, please check your junk email folder.

Should your company require access for multiple users, please request additional user access at info@amfori.org

4. Will there be extra charges for its use?

No, the dashboards are free of charge with your membership.

5. What are the key features?

The amfori Sustainability Intelligence Dashboard offers a range of key features such as:

- One platform to get multiple information about sustainability performance
- Web interface navigation and elegant data visualisation
- Interactive functionality allowing you to explore and analyse your supply chain data with a drill-down and filtering features
- Downloadable streamlined metrics to allow you to share and communicate your supply chain performance
- Regularly updated data to allow you to monitor your supply chain performance

6. What are the main benefits of the amfori Sustainability Intelligence Dashboard?

The amfori Sustainability Intelligence Dashboard is a unique tool to visualise your data from across the world. It does not require a software installation as everything is web-based. The easy availability of all your data in one place will allow you to:

- Identify social and environmental hotspots
- Weak performance and high risk areas highlighted
- Track continuous improvement
- Share and communicate supply chain KPIs within your company and with stakeholders
- Transform data into concrete insights
- Compare data from across your global supply chain
- Support supply chain management decisions

The Dashboard enables you to track sustainability performance metrics efficiently and overview your supply chain sustainability information transparently as it gathers and shows all your data automatically in one place. It allows you to use your data strategically and share your sustainability performance information with different audiences – in a visual and customised way.

7. How often will the data be updated and where is the data pulled from?

A: The data shown in the amfori Sustainability Intelligence Dashboard is pulled from two systems in our IT system portfolio: the amfori BSCI platform, storing social performance info and the amfori BEPI platform, storing environmental performance data. Data from amfori BSCI and amfori BEPI will be updated on a daily basis at 11 pm CET.

The visualisation of data shown in the Dashboard highly depends on the data management of each member. To ensure data is reflected correctly and completely, it needs to be managed and updated on a regular basis.

8. Frequently used terms

- **Audit Submission Date:** last valid audit submission date
- **Business Industry of Producers:** main activity of the producer, irrespective of the number of sites or activities
- **Total Number of Producers:** any producer in the supply chain of a member (both those the member has RSP status for or not), irrespective of potential audits being linked to it
- **Top 5 Country of Producers:** top 5 countries where the audited sites are situated

9. Is it normal that I can't click on the 'drill-downs' option in the left-hand pane?

Yes, this is normal. The function has been disabled. To get access to more detailed results you can use the download options that you find in the dashboard (always in the top-right corner next to the information item you're looking at).

10. How do I get answers to questions that are not in the FAQs?

Please contact info@amfori.org for further assistance